

Privacy Policy

Thank you for visiting zoja.al. Your privacy is important to us, and we are committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website.

1. Information We Collect

We may collect and process the following types of information:

1.1 Personal Data You Provide

- **Contact Information:** Name, email address, phone number, or any other details you provide when filling out forms on our website.
- **Communication Data:** Information you share when contacting us via email or through our contact forms.

1.2 Automatically Collected Data

- **Log Data:** IP address, browser type, operating system, referring URLs, and access times.
- **Cookies and Tracking Technologies:** Data collected through cookies and similar technologies to improve user experience and analyze site usage.

2. How We Use Your Information

We use your data for the following purposes:

- To provide and improve our website's functionality.
- To respond to your inquiries and communications.
- To comply with legal obligations and enforce our terms and conditions.
- To analyze website performance and user behavior.

3. How We Share Your Information

We do not sell, rent, or trade your personal information to third parties. However, we may share your data with:

- **Service Providers:** Third-party companies that help us operate our website, such as hosting providers and analytics services.
- **Legal Authorities:** When required by law or to protect our rights and property.

4. Data Retention

We retain your personal data only as long as necessary for the purposes outlined in this policy or as required by law. When data is no longer needed, we securely delete or anonymize it.

5. Your Rights

Under applicable data protection laws, you have the following rights:

- **Access:** Request access to your personal data.

- **Rectification:** Request corrections to your data if it is inaccurate or incomplete.
- **Erasure:** Request deletion of your personal data, subject to legal obligations.
- **Objection:** Object to the processing of your personal data for specific purposes.
- **Data Portability:** Request a copy of your data in a structured, electronic format.

To exercise your rights, contact us at info@zoja.al.

6. Security Measures

We implement appropriate technical and organizational measures to protect your data from unauthorized access, loss, or misuse. However, no system is completely secure, and we cannot guarantee the absolute security of your information.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these sites. We encourage you to review their privacy policies before providing any personal data.

8. Cookies

We use cookies to enhance user experience and analyze website traffic.

9. Updates to This Policy

We may update this Privacy Policy periodically to reflect changes in our practices or legal requirements. Please review this page regularly for updates.

10. Contact Us

If you have any questions about this Privacy Policy or how your data is handled, please contact us:

- **Email:** info@zoja.al
- **Phone:** [+355 445 05 004](tel:+35544505004)
- **Address:** Hyrja Rruga "Dritan Hoxha" dhe Rruga "Ana Komnena" 74, 1023 Tiranë

By using this website, you consent to the terms outlined in this Privacy Policy.